

An Open Letter to the Community

Thomas F. Farrell, II
Chairman, President and Chief Executive Officer



To Our Valued Customers,

It's a new day for energy customers across South Carolina. I want to introduce our company and let you know how proud we are to begin this new era of serving you.

You have been very kind to welcome us into your communities over many months, and I want you to know that we aim to be your partner in the years ahead.

Dominion Energy is made up of 21,000 people serving nearly 7.5 million customers across 18 states. We are proud to begin delivering your energy safely, reliably, efficiently and affordably – and to give back to the communities we serve. Public service is embedded in our DNA. Our employees volunteer more than 125,000 hours a year. We are proud of them. They make our state and America a better place to live and work.

We also take seriously our duty to practice environmental stewardship. We are reducing carbon, reducing methane emissions and investing in renewable energy.

Our employees achieved an amazing accomplishment recently when we were named one of the best-managed utilities in the nation. You deserve nothing less.

The bottom line: Everything we do comes down to our core values – to work with integrity and to be there for our customers, delivering safe, reliable and affordable energy. When we live our values, everything else will take care of itself.

We are excited to be your partner, and we look forward to working with you to build a brighter energy future.

Sincerely,

A handwritten signature in black ink, appearing to read "Tom Farrell", written in a cursive style.

Thomas F. Farrell, II
Chairman, President and Chief Executive Officer